



FOR IMMEDIATE RELEASE

RwandAir goes live with eMRO

MIAMI, September 8, 2021 – RwandAir selected the TRAX eMRO system in October of 2020 as part of its efforts to enhance its efficiency, lower its costs, and expand its operations. The airline saw an opportunity to replace its legacy system with a fully integrated technologically advanced web-based MRO software product. TRAX congratulates the RwandAir team for successfully implementing eMRO – and even more so for accomplishing this goal amidst a turbulent year for aviation.

The TRAX eMRO product enables reliable communication and data flow between the various facets of the operation using leading edge technology. The airline anticipates that real time data means reduced turnaround times, and increased time to report and repair issues. RwandAir sees the benefits of users being able to stay connected to their key aircraft maintenance management data from anywhere using the device-agnostic eMRO solution. Their users can rapidly find spare parts / tools and electronically sign off tasks at any location, such as from the hangar or when carrying out crucial time sensitive line repairs.

eMRO is a leading-edge application designed to cater to every aspect of aircraft maintenance and fleet management. Deployed via any web browser, this technology lets users stay connected no matter where they are. Through this application, maintenance operations can be managed from a desktop or remotely from a phone or tablet. eMRO is a fully integrated product which allows complete information flow between the modules throughout the system. The software provides the means to manage and maintain all information generated by a maintenance organization. This solution gives operations the accessibility that maximizes productivity.

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About RwandAir: RwandAir is the flag carrier airline of Rwanda. With 25 destinations across 21 countries, it operates domestic and international services to East Africa, Central Africa, West Africa, Southern Africa, Europe, the Middle East, and Asia, from its main base at Kigali International Airport. The airline has passenger air transportation as its core activity, supplemented by air cargo services. Operating under a slogan of "Fly the Dream of Africa", RwandAir has a mixed fleet of 12 aircraft that includes Airbus A330s, Boeing 737s, Bombardier CRJs, and De Havilland Dash 8-400s. RwandAir was the first African airline to vaccinate every employee and to trial the IATA Travel Pass. The carrier has recently launched an interline agreement with Qatar Airways that offers customers over 160 destinations from the combined networks of both airlines.

About TRAX: TRAX provides comprehensive software solutions designed to manage all aspects of aircraft maintenance. TRAX is the premium provider of aviation maintenance mobile and cloud products in the global market today. TRAX products support digital signatures, paperless 'Covid-safe' working including Workpacks and manuals, RFID-capability for logistics, Biometric security, offline



capability for its suite of mobile apps, web-based applications, and the ability for users to work anywhere with easy access to real-time information.

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